



The UK's 'Most Technologically Intelligent Conference Centre' chooses DATAFORT as their Security specialist.

"It was not profitable to devote time and resources to internally manage backups because we need to focus on live systems. The DATAFORT Critical Care approach to recovery from system failure not only turned a day-long process into a 15-minute exercise, it also limited data loss to a maximum of 15 minutes. The best tape could offer was to restore from the previous night's backup, losing at least a day's work. Switching to Critical Care was a no brainer for us."

DATAFORT, the innovative developer of data protection managed services, today announced that the Queen Elizabeth II Conference Centre (QEICC), the winner of the 'Europe's Leading Conference Centre' award, is now relying on the provider's fully managed services to ensure the company's data availability and business continuity. By choosing to partner with DATAFORT, QEII now enjoys enterprise-grade service at SME prices. DATAFORT's Critical Care high availability service allows organisations to protect their data and information systems at a fixed price without compromising on SLAs and with recovery from full system failure in just 15 minutes.

With astonishing views, situated amongst the Big Ben, Westminster Abbey, and the Houses of Parliament, and with a turnover in 2009 of £11 million, QEII has been providing leading conference facilities for over 24 years. The venue prides itself on its business-supporting technologies

including E3 wireless 100 mbs Internet connectivity, sophisticated telephony and state-of-the-art communications equipment, including video conferencing, throughout its 2,000 square metres of space spread over seven floors.

Having successfully worked with DATAFORT for a number of years, in early 2010 QEII turned once again to the managed services provider to seek assistance with the design of a brand



new business continuity strategy. Until then, tape backup was used as the primary recovery method with critical data being secured through DATAFORT's offsite backup service. However the systems' recovery time was too long for a seven-day-a-week, customer-facing organisation like QEII so IT administrator Alan Suppaya decided it was time to reduce the recovery time objective for the company's five most critical servers. He also opted to automate data backups for the remaining eight servers located throughout the building. He turned to DATAFORT to fulfil both requirements.

'It was not profitable to devote time and resources to internally manage backups because we need to focus on the live systems,' said Alan Suppaya, IT manager at QEII. 'The DATAFORT Critical Care approach to

recovery from system failure not only turned a day-long process into a 15-minute exercise, it also limited data loss to 15 minutes prior to failure. The best tape could offer was to restore from the backup made the previous night, losing at least a day's work. Switching to Critical Care was a no brainer for us.'

Thanks to DATAFORT's Critical Care service QEII has not only improved recovery speed of critical systems but also consolidated and automated the backup policy for the entire organisation. This is essential because the venue can host events seven days a week making any system downtime highly disruptive.

Thanks to the deployment of the Critical Care high-availability service QEII now exceeds its board and management policies as it protects all its

data both locally on backup servers and in DATAFORT's tier III remote data centres. File, folder, server or archive recovery are handled over the local network.

and in the event of a disaster servers loaded with fully-functioning virtual servers are delivered to the customer's temporary headquarters within one business day from the reported disruption gives DataFort a competitive edge."

DATAFORT Managed IT Services

MSP DATAFORT has been providing high security, FCA compliant services to the UK financial and legal services industry since 2000. With their award winning high availability and cloud services, DATAFORT brings enterprise grade security and continuity within the reach of smaller businesses.

DATAFORT

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